

SIX FLAGS NEW ENGLAND	
SUBJECT: POWER FAILURE	EMERGENCY RESPONSE PROCEDURES
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EFFECTIVE: JANUARY 2016	SUPERSEDES: ALL PREVIOUS

Power Failure - Night

PURPOSE

To provide guidelines for a park-wide power failure at night

POLICY

- All emergency lighting will be activated immediately.
- Any park evacuations will be coordinated through the Duty Manager.

PROCEDURE

- Duty Manager will report to the ECC to:
 - A. Determine extent and possible duration of power failure.
 - B. Ensure that all emergency electrical generators have been turned on.
 - C. Evaluate need and scope of park evacuation, and initiate evacuation if needed.
 - D. Initiate park management emergency notifications.
- The Safety/Security Manager will report to the ECC and determine locations where Additional lighting is required, and dispatch the Security Vehicle to those areas to provide supplemental lighting. Assign Security Supervisors to obtain as many available flashlights from Operations base and the MCI vehicle and distribute them to all Security personnel and park supervision. If a **PARK EVACUATION** is ordered, dispatch Security patrols to begin the closing push. Ensure that the push is dispatched and that all evacuation procedures are being instituted. Coordinate closing procedures with Duty Manager and all Managers, maintaining a large contingent of personnel patrolling the park and directing guests out the exits.
- Maintenance Department Duty Manager will ascertain cause of failure and take Necessary steps to restore power as soon as possible. Coordinate all Maintenance personnel in assisting ride evacuations. Act as liaison with Western Massachusetts Electric if their response is required. Keep Duty Manager updated on status regarding return of power.
- Operations Department Duty Manager will coordinate Operations personnel in conducting ride evacuations. Ensure that all ride queue lines are closed and cleared of guests (this should only be done with the approval of Duty Manager). Coordinate Operations personnel in assisting Security with park evacuation, if ordered.
- Food Service Department Duty Manager will coordinate Food Service

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Supervision checking indoor food locations for possible problems. If ordered by the Duty Manager, close and evacuate all Food Service locations. Coordinate Food Service supervision in assisting Security with the park evacuation, if ordered.

- Retail Department Duty Manager will coordinate Merchandise supervision in Checking all store locations. If ordered by Duty Manager, close and evacuate all store locations. Coordinate Merchandise supervision in assisting Security with the park evacuation, if ordered.
- Games Department Duty Manager will coordinate Games supervision in checking all games and arcades for possible problems. If ordered by Duty Manager, close and evacuate all games and arcades. Coordinate Games supervision in assisting Security with the park evacuation, if ordered.
- Entertainment Department Duty Manager will coordinate Entertainment Personnel in checking all theaters containing guests for possible problems. If ordered by duty Manager, close and evacuate all theaters. Coordinate Entertainment personnel in assisting Security with park evacuation, if ordered.
- In the event that Park suffers a power failure during non-operating hours Security will ensure the following:
 - A. Ensure the radio backup batteries have turned on.
 - B. The desk officer shall initiate a written desk log.
 - C. The desk officer shall notify the following by use of the Cell phone, unless they are on property,
 - 1. Safety/ Security Manager
 - 2. Director of Maintenance
 - 3. Director of Operations
 - 4. The Park General Manager may be advised but only at the discretion of the Safety/Security Manager and/or Director.

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POWER FAILURE - DAY

PURPOSE

To provide guidelines for a park-wide power failure during the day.

PROCEDURE

- Duty Manager will report to the ECC to:
 - A. Determine extent and possible duration of power failure
 - B. Ensure that all emergency electrical generators have been turned on.
 - C. Evaluate need and scope of park evacuation, and initiate evacuation if needed.
 - D. Initiate park management emergency notifications.
 - E. Coordinate evacuation, if needed.
- The Security Supervisor will provide officers to go the Guest Relations for crowd Control. Ensure all exit and entrance gates are open in case of mass guest exiting. Provide traffic control on exit, if necessary.
- Maintenance Department Duty Manager will ascertain cause of failure and take Necessary steps to restore power as soon as possible. Coordinate all Maintenance personnel in assisting ride evacuations. Act as liaison with Western Massachusetts Electric if their response is required. Keep Duty Manager updated on status regarding return of power.
- Operations Department Duty Manager will coordinate Operations personnel in Conducting ride evacuations. Ensure that all ride queue lines are closed and cleared of guests (this should only be done with the approval of Duty Manager). Coordinate Operations personnel in assisting Security with park evacuation, if ordered.
- Food Service Department Duty Manager will coordinate Food Service Supervision checking indoor food locations for possible problems. If ordered by Duty Manager, close and evacuate all Food service locations. Coordinate Food Service supervision in assisting Security with the park evacuation, if ordered.
- Retail Department Duty Manager will coordinate Merchandise supervision in Checking all store locations. If ordered by Duty Manager, close and evacuate all store locations. Coordinate Merchandise supervision in assisting Security with the park evacuation, if ordered.
- Games Department Duty Manager will coordinate Games supervision in checking All games and arcades for possible problems. If ordered by Duty Manager, close and evacuate all games and arcades. Coordinate Games supervision in assisting Security with the park evacuation, if ordered.

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- Entertainment Department Duty Manager will coordinate Entertainment personnel in checking all theaters containing guests for possible problems. If ordered by Duty Manager, close and evacuate all theaters. Coordinate Entertainment personnel in assisting Security with park evacuation, if ordered.